**Highlights**

One Task completed work in 2009. Highlights are presented below:

**Task XVI - Competitive Energy Services (Phase I)**

Task XVI Phase I, started in July 2006 and was finalised in June 2009.

In order to contribute to the market development of innovative and competitive energy services the objectives of the Task were:

- To initiate and support country specific activities for developing the market for competitive energy services (with a focus on individually selected market segments)
- To initiate and establish an IEA DSM Energy Services Expert Platform
- To design, elaborate and test innovative energy services and financing models (published as manuals or publications)
- To position the expert platform as a competence centre for energy services for international dissemination and assistance services (e.g. coaching, training courses, publications)

Key accomplishments in 2009 included:

- Re-print of “Comprehensive Refurbishment of Buildings” book chapter (a key DSM publication)
- Two energy service expert platform meetings were held in Brussels and Vienna
- Energy service expert platform dissemination workshops were held in Brussels and Vienna;
- The Think Tank accomplished work on the following topics: (1) public procurement of ESCo services; and (2) a paper on ESCo’s in the Housing Sector and Integration of Demand Side Measures into Energy Supply Contracting Model;
- National Implementation activities were carried out according to the individual plans of country experts and activities were reported and reviewed at the platform meetings
- Presentations at various national and international events have been made